

## IMPORTANT SAFETY RECALL NOTICE

### Volante Office Desktop Office Sit-Stand Workstation

May 2019

To: Customer

In cooperation with the Consumer Product Safety Commission (CPSC), Knape & Vogt Manufacturing Company is voluntarily **recalling** its Volante Sit Stand product sold or distributed during the period of October 1, 2016 and February 15, 2019. Our records indicate that you purchased one or more potentially affected Volante workstations.

**The workstation can malfunction, causing the gas cylinders to separate and forcefully discharge, posing a hazard of serious or fatal injury to consumers. There have been two incidents reported, one of which resulted in property damage. No injuries were sustained.**

Therefore, Knape & Vogt is conducting a preventive field-replacement program for these cylinders. To make this as simple as possible for you, we have arranged for a qualified technician to replace the cylinders at your location at no cost to you. Please call 1-888-667-1501 to schedule replacement of the cylinders -- estimated to take about 30 minutes per desk. There is a small white sticker with a product code (xx-xxxxxx-VOL) under the desk surface on the righthand side of the unit. All customers are encouraged to have this number ready when calling to schedule the fix

When used within the product's specifications and intended purpose, there is no indication that your product will malfunction. However, it is important that you use both levers to operate the desk and not exceed the recommended load capacity of 35 lbs. as illustrated on the reverse side.

We apologize for any inconvenience this may cause and appreciate your understanding of this important field replacement program. Knape & Vogt stands behind its products and is committed to ensuring that they operate safely and effectively. Please call us toll free Monday through Friday at 1-888-667-1501 between the hours of 8:00 AM and 8:00 PM EST to schedule a field fix. For further information go to [www.sitstandfix.com](http://www.sitstandfix.com).



# WARNING: IMPORTANT SAFETY RECALL NOTICE

To avoid risk of serious or fatal injury, read and follow all instructions and warnings.

- Do NOT sit or stand on worksurface.
- Do NOT overload or exceed maximum weight capacity.
- To properly raise or lower, squeeze lever(s) simultaneously.



Standard Lever(s): 2  
Maximum weight capacity: 35 lbs.



Corner Lever(s): 1 right-hand side  
Maximum weight capacity: 35 lbs.



HD (Heavy Duty) Lever(s): 1 right-hand side  
Maximum weight capacity: 45 lbs.

**SEE REVERSE SIDE FOR IMPORTANT SAFETY RECALL NOTICE DETAILS.**

Please call us toll free at 1-888-667-1501 to schedule a technician to come and fix your product.  
For further information go to [www.sitstandfix.com](http://www.sitstandfix.com).